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Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450 Art Unit 3694

Attn: Mail Stop Amendment

Re:

U.S. Utility Patent Application

Application No.: 10/749,696; Filed: December 31, 2003

For: System for Reducing Disputes of Credit Transactions

Inventors: CREVELING et al.

Our Ref: 2348.0070000

Sir:

Transmitted herewith for appropriate action is an Amendment and Reply under 37 C.F.R. § 1.111. The above-listed document is being filed electronically through EFS-Web.

In the event that extensions of time are necessary to prevent abandonment of this patent application, then such extensions of time are hereby petitioned.

The U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency, or credit any overpayment, to our Deposit Account No. 19-0036.

Respectfully submitted,

STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C.

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MKH/CAC/mls Enclosure(s)

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